

Consolidated Financial Results Summary for the Third Quarter ended December 31, 2019

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1. Summary of Business Performance for the Third Quarter of FY2019(Y on Y)



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| | | | | | | (Millions of yen) |
|--|---------------------|----------------------|----------------------|------------------|--------------------------------|---|
| | | FY2018/3Q Results | FY2019/3Q Results | Y on Y Change | Foreign exchange effects | Y on Y (excluding foreign exchange effects) |
| Volume of business | | 2,055,028 | 1,639,460 | 80% | ▲38,999 | 82% |
| Revenues | | 338,148 | 338,343 | 100% | ▲7,477 | 102% |
| Cost of sales | | 233,644 | 238,042 | 102% | ▲4,878 | 104% |
| Gross profit | | 104,504 | 100,300 | 96% | ▲2,599 | 98% |
| Selling, general and administrative expenses | | 66,000 | 70,504 | 107% | ▲1,682 | 109% |
| Profit before tax | | 40,831 | 31,244 | 77% | ▲923 | 79% |
| Net income attributable to or | wners of the parent | 29,866 | 22,821 | 76% | ▲725 | 79% |
| Operating assets | | 3,290,025 | 3,255,972 | 99% | 11,077 | 99% |
| ROE | | 10.5% | 7.9% | ▲2.5% | _ | _ |
| ROA | | 1.7% | 1.3% | ▲0.4% | _ | _ |
| OHR | | 58.2% | 63.1% | +4.9% | - | _ |
| Yearly average currency exchange rate | Yen / £ | 146yen | 138yen | ▲8yen | | _ |
| exchange rate | Yen / US \$ | 111yen | 109yen | ▲2yen | | _ |
| | | | | | | |

2-1. Summary of Japan Business/Global Business HITACHI Inspire the Next

| | | | | | | (Millions of yen) |
|----------------------------------|-----------------|----------------------|----------------------|---------------|--------------------------------|---|
| | | FY2018/3Q Results | FY2019/3Q Results | Y on Y Change | Foreign exchange effects | Y on Y (excluding foreign exchange effects) |
| Volume of | Japan Business | 696,660 | 743,774 | 107% | — | _ |
| business | Global Business | 1,358,367 | 895,685 | 66% | ▲38,999 | 69% |
| Cross profit | Japan Business | 47,839 | 45,108 | 94% | — | — |
| Gross profit | Global Business | 56,342 | 54,857 | 97% | ▲2,599 | 102% |
| Profit before | Japan Business | 23,164 | 19,218 | 83% | | — |
| tax | Global Business | 24,768 | 18,747 | 76% | ▲923 | 79% |
| Operating | Japan Business | 1,570,786 | 1,616,744 | 103% | _ | _ |
| assets | Global Business | 1,719,238 | 1,639,228 | 95% | 11,077 | 95% |
| POA | Japan Business | 1.9% | 1.6% | ▲0.4% | _ | _ |
| ROA | Global Business | 2.0% | 1.5% | ▲0.5% | | _ |
| ROA (Local currency basis) | Global Business | 2.0% | 1.5% | ▲0.5% | _ | _ |

*Adjustments (company-wide expense) are not allocated to gross profit and profit before tax of Japan Business and Global Business.



(Millions of yen)

| | | Volume of business | | | Operating assets | | | |
|----|------------------------------|----------------------|----------------------|------------------|----------------------|----------------------|------------------|--|
| | | FY2018/3Q Results | FY2019/3Q Results | Y on Y Change | FY2018/3Q Results | FY2019/3Q Results | Y on Y Change | |
| То | tal of Japan Business | 696,660 | 743,774 | 107% | 1,570,786 | 1,616,744 | 103% | |
| | Account Solution | 553,558 | 589,007 | 106% | 1,010,823 | 1,066,147 | 105% | |
| | Vendor Solution | 136,789 | 148,452 | 109% | 427,708 | 445,714 | 104% | |
| | Total of reportable segments | 690,347 | 737,460 | 107% | 1,438,532 | 1,511,861 | 105% | |
| | Other | 7,284 | 7,248 | 100% | 132,254 | 104,882 | 79% | |

| | | | Gross profit | | Profit before tax | | | |
|----|------------------------------|----------------------|----------------------|------------------|----------------------|----------------------|------------------|--|
| | | FY2018/3Q Results | FY2019/3Q Results | Y on Y Change | FY2018/3Q Results | FY2019/3Q Results | Y on Y Change | |
| To | tal of Japan Business | 47,839 | 45,108 | 94% | 23,164 | 19,218 | 83% | |
| | Account Solution | 28,799 | 26,158 | 91% | 17,595 | 13,782 | 78% | |
| | Vendor Solution | 12,003 | 12,374 | 103% | 4,537 | 4,827 | 106% | |
| | Total of reportable segments | 40,802 | 38,533 | 94% | 22,132 | 18,609 | 84% | |
| | Other | 7,036 | 6,575 | 93% | 1,031 | 608 | 59% | |

*Adjustments (company-wide expense) are not allocated to total of Japan Business.

2-3. Breakdown of Global Business(1): **Europe, The Americas**

| Europe (UK, Poland, the Netherlands, Germany, Austria, Belgium) | | | | | | |
|---|--------------------------------|---|-------|---------|------|--|
| | Foreign exchange effects | Y on Y (excluding foreign exchange effects) | | | | |
| Volume of business | 500,027 | 483,013 | 97% | ▲30,140 | 103% | |
| Gross profit | 32,467 | 34,226 | 105% | ▲2,141 | 112% | |
| Profit before tax | 13,820 | 13,281 | 96% | ▲814 | 102% | |
| Operating assets | 812,460 | 928,858 | 114% | 16,283 | 112% | |
| ROA (Local currency basis) | 2.3% | 2.0% | ▲0.3% | _ | _ | |

Europe (LIK Poland the Netherlands Germany Austria Belgium)

The Americas (US, Canada)

(Millions of yen)

| | FY2018/3Q Results | FY2019/3Q Results | Y on Y Change | Foreign exchange effects | Y on Y (excluding foreign exchange effects) |
|----------------------------|----------------------|----------------------|------------------|--------------------------------|---|
| Volume of business | 564,227 | 269,296 | 48% | ▲ 5,474 | 49% |
| Gross profit | 12,176 | 11,832 | 97% | ▲259 | 99% |
| Profit before tax | 3,862 | 2,521 | 65% | ▲52 | 67% |
| Operating assets | 417,928 | 334,838 | 80% | ▲4,400 | 81% |
| ROA (Local currency basis) | 1.3% | 0.9% | ▲ 0.4% | — | — |

2-3. Breakdown of Global Business(2): China, ASEAN

■ China (Mainland China, Hong Kong area)

| | FY2018/3Q Results | FY2019/3Q Results | Y on Y Change | Foreign exchange effects | Y on Y (excluding foreign exchange effects) |
|----------------------------|----------------------|----------------------|------------------|--------------------------------|---|
| Volume of business | 206,444 | 71,597 | 35% | ▲2,649 | 36% |
| Gross profit | 6,974 | 3,786 | 54% | ▲131 | 56% |
| Profit before tax | 5,762 | 1,955 | 34% | ▲59 | 35% |
| Operating assets | 343,978 | 228,388 | 66% | ▲3,938 | 68% |
| ROA (Local currency basis) | 2.3% | 1.0% | ▲ 1.3% | _ | _ |

■ ASEAN (Singapore, Thailand, Malaysia, Indonesia)

(Millions of yen)

| | FY2018/3Q Results | FY2019/3Q Results | Y on Y Change | Foreign exchange effects | Y on Y (excluding foreign exchange effects) |
|----------------------------|----------------------|----------------------|------------------|--------------------------------|---|
| Volume of business | 87,667 | 71,777 | 82% | ▲733 | 83% |
| Gross profit | 4,723 | 5,011 | 106% | ▲66 | 108% |
| Profit before tax | 1,321 | 988 | 75% | 2 | 75% |
| Operating assets | 144,871 | 147,142 | 102% | 3,134 | 99% |
| ROA (Local currency basis) | 1.3% | 0.9% | ▲ 0.4% | — | — |

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3. Consolidated Financial Forecast for FY2019



| (Millions of | | | | | | |
|---------------------------------------|-------------------------|----------------|------------------|--|--|--|
| | | FY2018 Results | FY2019 Forecasts | Y on Y Change | | |
| Volume of business | | 2,745,094 | 2,300,000 | 84% | | |
| Revenues | | 453,253 | 459,300 | 101% | | |
| Cost of sales | | 312,859 | 319,900 | 102% | | |
| (of which, cost of capita | I) | 38,599 | 40,800 | 106% | | |
| Gross profit | | 140,393 | 139,400 | 99% | | |
| Selling, general and adr | ministrative expenses | 110,997 | 96,100 | 87% | | |
| Profit before tax | Profit before tax | | 45,000 | 138% | | |
| Net income attributable | to owners of the parent | 19,363 | 32,500 | 168% | | |
| Dividend per share (yer | ı) | 46 yen | 150 yen(*1) | — | | |
| Payout ratio | | 27.8% | 39.6%(*2) | +11.8% | | |
| ROE | | 5.1% | 8.2% | +3.1% | | |
| ROA | | 1.0% | 1.3% | +0.4% | | |
| OHR | | 59.0% | 62.4% | +3.4% | | |
| Yearly average currency exchange rate | Yen / £ | 145 yen | 135 yen(*3) | Exchange sensitivity (*4) : Approx. 130 million yen | | |
| currency exchange rate | Yen / US \$ | 110 yen | 108 yen(*3) | Exchange sensitivity (*4) : Approx. 50 million yen | | |

(*1) Ordinary dividend payments 110 yen + Special Dividends 40 yen (*2) Calculated using ordinary dividend payments (110 yen share) (*3) Second half of FY2019 forecasts (*4) The impact on Profit before tax in case JPY vs £/\$ changed 1 yen (FY2019 forecasts)

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Note:

This document contains forward - looking statements with respect to future results, performance and achievements that are subject to risk and uncertainties and reflect management's views and assumptions formed using information available at the time. Accordingly, forecasts may differ from actual results due to a variety of factors.



Appendix

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Breakdown of cost of sales

| Breakdown of cost of sales | | | (Millions of yen) |
|-----------------------------|----------------------|----------------------|-------------------|
| | FY2018/3Q Results | FY2019/3Q Results | Y on Y Change |
| Cost of sales | 233,644 | 238,042 | 102% |
| (of which, cost of capital) | 28,238 | 30,123 | 107% |

Breakdown of SG&A

| | | | (Millions of yen) |
|--|----------------------|----------------------|-------------------|
| | FY2018/3Q Results | FY2019/3Q Results | Y on Y Change |
| Selling, general and administrative expenses | 66,000 | 70,504 | 107% |
| (of which, personnel costs) | 36,564 | 36,915 | 101% |
| (of which, business management expenses, etc.) | 24,219 | 26,330 | 109% |
| (of which, bad debt-related expenses) | 5,215 | 7,258 | 139% |

| | | Credit loss ratio | | | | Credit loss(Millions of yen) | | | |
|-----------------|-------------------|----------------------|-------------------|--|-------------------|------------------------------|-------------------|----------------------|-------------------|
| | Ann | Annually Accumulated | | Annually Accumulated 3Q Accumulated | | Anni | ually Accumul | ated | 3Q Accumulated |
| | FY2016 Results | FY2017 Results | FY2018 Results | FY2019/3Q Results | FY2016 Results | FY2017 Results | FY2018 Results | FY2019/3Q Results | |
| Total | 0.15% | 0.20% | 0.18% | 0.23% | 5,103 | 6,452 | 6,156 | 5,659 | |
| Japan | 0.04% | 0.05% | 0.06% | 0.07% | 823 | 812 | 911 | 820 | |
| Europe | 0.26% | 0.22% | 0.25% | 0.33% | 1,613 | 1,705 | 2,169 | 2,264 | |
| The Americas | 0.41% | 0.79% | 0.49% | 0.70% | 1,357 | 2,652 | 2,070 | 1,754 | |
| Asia | 0.27% | 0.28% | 0.22% | 0.29% | 1,309 | 1,281 | 1,005 | 819 | |

*Credit loss ratio : Credit loss ÷ Operating assets

*Credit loss : This is the actual amount of bad debt losses that are different from

bad debt-related expenses and the allowance for bad debt.