

Fact & Data Book 2020

July, 2020 **Output** Hitachi Capital Corporation

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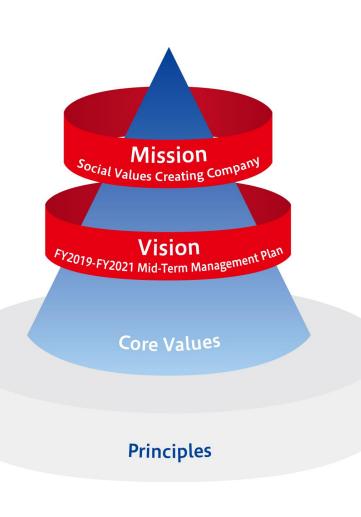
- 1. Overview of Hitachi Capital
- 2. Business Profile of Hitachi Capital
- 3. Return to Shareholders
- 4. FY2019-FY2021 Mid-Term Management Plan
- 5. (Reference) Financial Data

1-1. Basic Information (As of March 31, 2020)



Company name	Hitachi Capital Corporation	Composition of shareholders and ownership ratio (excluding treasury stock)				
Representative	Seiji Kawabe, President & CEO	Individual				
Founded	September 10, 1957	investors				
Capital	9,983 million yen	5%				
Consolidated	Volume of 2,186.4 billion yen	Japanese institutional investors				
results (FY2019) *IFRS	Revenues 464 billion yen	15% 33.4%				
	Profit before tax 42.5 billion yen	Overseas investors				
Credit ratings	S&P: A- R&I: A+ JCR: AA-	20% Mitsubishi LIE I				
Consolidated subsidiaries	Japan 27, Overseas 24	Financial Group				
Number of employees	5,643 (including 3,167 overseas employees)	4.2% (MUFG) 23.0%				
Stock listing	First Section of Tokyo Stock Exchange (Securities code: 8586)	Mitsubishi UFJ Lease & Finance (MUL)				

1-2. Basic Management Policy



Mission (Management Policy)

"Social Values Creating Company"

Core Values (Action Guidelines)

- (1) Future-focused
- (2) Customer-oriented
- (4) "Basics and Ethics"
- (5) Quality First

- (6) Diversity
- (7) Individual accountability
- (8) "Harmony"
- (9) "Sincerity"
- (10) "Pioneering spirit"

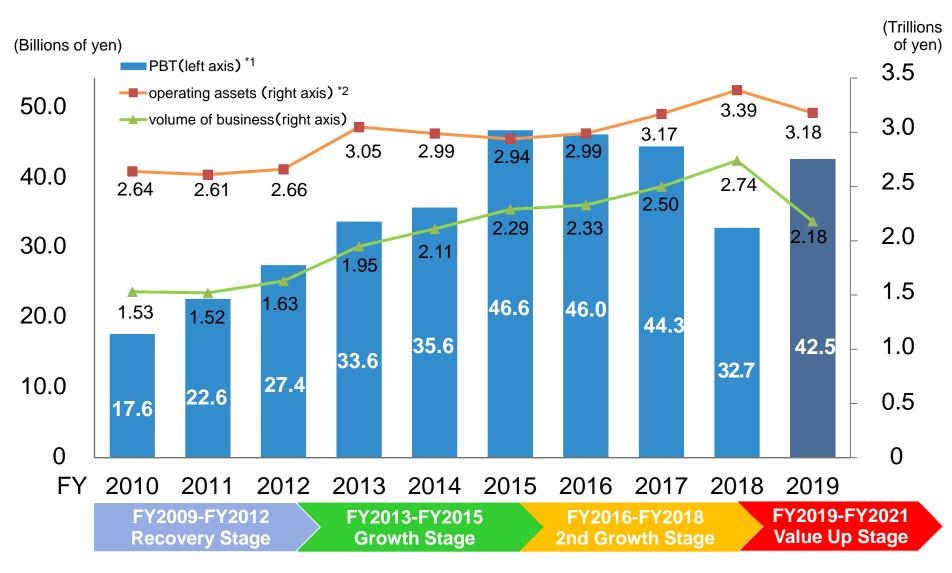
Principles

- (1) Sustainable growth
- (2) Respect for human dignity
- (3) Implementation of corporate ethics

1-3. History

- •Established as Hitachi's installment sales company for home appliance (Hitachi Credit afterward). 1957 1968 Hitachi Leasing Corp. was established (as the first Japanese manufacturer-based leasing company). Hitachi Credit Corp. was established. 1969 1975 -Hitachi Credit (Hong Kong) Ltd. was established as the first overseas base. Listed on the first section of the Tokyo Stock Exchange. 1979 Hitachi Credit (UK) PLC (present Hitachi Capital (UK) PLC) was established. 1982 Opened Singapore branch. (became a local subsidiary in 1994) 1989 Hitachi Credit America Corp. (present Hitachi Capital America Corp.) was established. Hitachi Capital Corp. was established (merger of Hitachi Credit and Hitachi Leasing). 2000 2005 •Hitachi Capital Leasing (China) Co., Ltd. was established. Hitachi Capital (Thailand) Co., Ltd. was established. 2008 Consolidated First Peninsula Credit Sdn. Bhd. (present Hitachi Capital Malaysia Sdn. Bhd) 2011 •Hitachi Capital Canada Corp. was established. Consolidated PT. Arthaasia Finance. (Indonesia) 2012 Consolidated Corpo Flota Sp. z o.o. (Porland). (present Hitachi Capital Polska Sp. z o.o.) 2014 2016 •Entered into capital and business alliance agreement with MUFG and MUL. A portion of shares of Hitachi Capital was transferred from Hitachi to MUFG and MUL. \Rightarrow Became an affiliate of Hitachi and MUFG accounted for using the equity method -Consolidated Noordlease Holding B.V. (the Netherlands). 2017 Japan Infrastructure Initiative Company Limited was established. (joint capital investment of Hitachi Capital and MUL, and MUFG Bank Ltd.) •Consolidated Maske Fleet GmbH and Maske Langzeit-Vermietung GmbH. (Germany and Austria) 2019 Consolidated Mobilease Belgium NV. (Belgium) 2020 •Opened branches in Czech, Slovakia and Hungary.
 - *MUFG:Mitsubishi UFJ Financial Group、MUL:Mitsubishi UFJ Lease & Finance Company Limited

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1-5. Major Subsidiaries

Japan 🔸

- Hitachi Capital Auto Lease Corporation
- Sekisui Leasing Co., Ltd.
- Hitachi Capital Insurance Corporation
- Hitachi Capital Community Corporation
- Hitachi Capital Trust Corporation
- Hitachi Green Energy Corporation
- Hitachi Wind Power Ltd.
- Hitachi Sustainable Energy Ltd.
- Hitachi Capital NBL Corporation
- Hitachi Capital Servicer Corporation
- Hitachi Capital Services Co., Ltd.
- Hitachi Triple Win Corp.

Europe 😹

- 🔵 Hitachi Capital (UK) PLC (UK)
- Hitachi Capital Polska Sp. z o.o. (Poland, Czech, Slovakia, Hungary)
- Hitachi Capital Mobility Holding Netherlands B.V. (the Netherlands)
- Hitachi Capital Mobility Netherlands B.V. (the Netherlands)
- Hitachi Capital European Vendor Solutions B.V. (the Netherlands)
- Maske Fleet GmbH (Germany)
- Maske Langzeit-Vermietung GmbH (Austria)
- Mobilease Belgium NV (Belgium)

The Americas 🔤 🖛

- Hitachi Capital America Corp. (America)
- Hitachi Capital Canada Corp. (Canada)
- CLE Capital Inc.. (Canada)

China 🎽

- Hitachi Capital (Hong Kong) Ltd.
- 🕨 Hitachi Capital Leasing (China) Co., Ltd.
- Hitachi Capital Factoring (China) Co., Ltd.
- Hitachi Capital Management (China) Ltd.

ASEAN 🦳 🔜 🛄

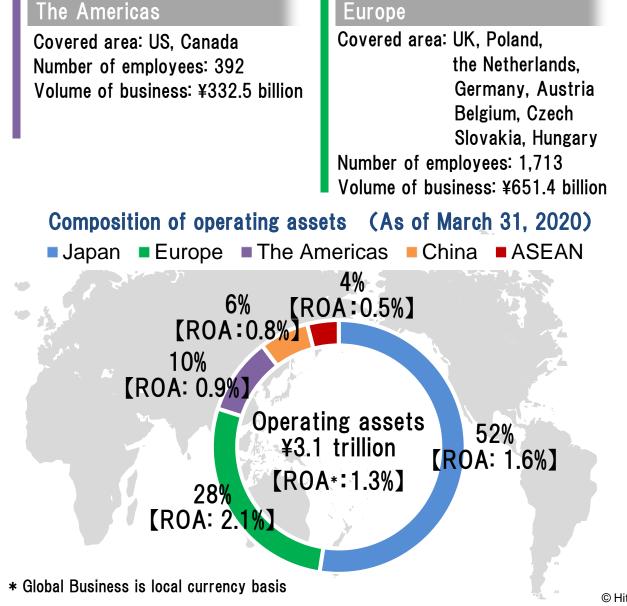
- Hitachi Capital Asia Pacific Pte. Ltd. (Singapore)
- Hitachi Capital (Thailand) Co., Ltd. (Thailand)
- 🛑 Hitachi Capital Malaysia Sdn. Bhd. (Malaysia)
- 🛑 PT. Arthaasia Finance (Indonesia)
- 🛑 PT. Hitachi Capital Finance Indonesia (Indonesia)
- PT HCD Properti Indonesia* (Indonesia)

* A subsidiary of Hitachi Capital Community Corporation. It corresponds to the Japan segment.

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1-6. Global Network

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China

Covered area: Mainland China (Beijing, Shenzhen, Shanghai), Hong Kong area Number of employees: 194 Volume of business: ¥86.1 billion

Japan

Number of employees: 2,476 Volume of business: ¥1,028.6 billion

ASEAN

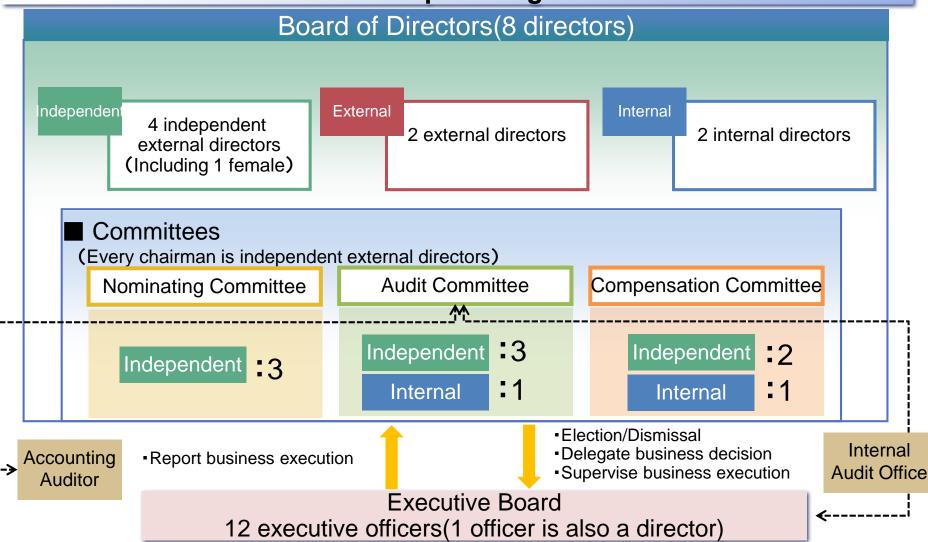
Covered area: Singapore, Thailand, Malaysia, Indonesia Number of employees: 868 Volume of business: ¥87.7 billion

Consolidated

Covered area: 17 countries Number of employees: 5,643 Volume of business: ¥2,186.4 billion

1-7. Corporate Governance

Each committee consists mainly of independent external directors to enhance supervising functions



X As of June 30, 2020

1-8. External Evaluation

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Selected Representative ESG (Environment, Society, Governance) indices

We have been adopted the following indices that reflect the highly evaluated in ESG performance of the Company.

1	17	S&P/JPX			
S&P/JPX	S&P/JPX Carbon Efficient Index				
	MSCI Japan Empowering Women Index				
MSCI	MSCI Japan ESG Select Leaders Index				
Russell	FTSE Blossom	FTSE Blossom Japan Index			
FTSE	FTSE4Good Index Series				

FTSE4Good FTSE

MSCI JAPAN



2020 CONSTITUENT MSCI JAPAN

EMPOWERING WOMEN INDEX (WIN)

ESG SELECT LEADERS INDEX

Obtained the highest rating in the "DBJ Environmental Ratings"

Recognized as one of the highest ranking companies by the Development Bank of Japan in Environment Rating.



Maintain high rating on corporate bond issue rating

Maintaining high ratings since acquiring the bond issuance rating "AA" for the first time in the leasing and credit industry from S&P and R&I in 1989.

■Bond issuance rating (As of March 2020.)

Rating agency	Rating
Standard&Poor's (S&P)	A-
Japan Credit Rating Agency,Ltd.(JCR)	AA-
Rating & Investment Information, Inc. (R&I)	A+



2. Business Profile of Hitachi Capital

2-1. Key Businesses

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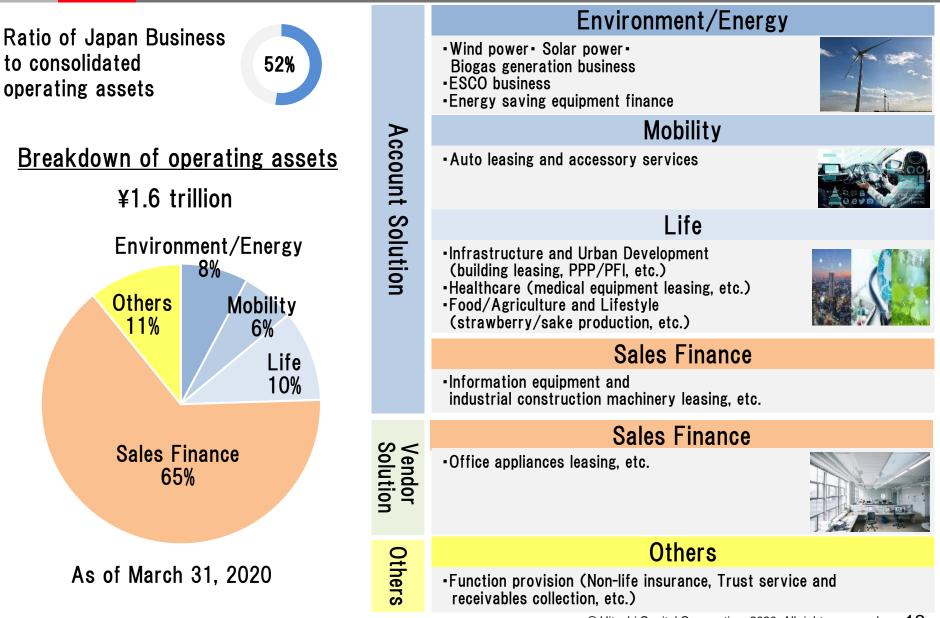






2-2. Japan Business





2-3. Europe Business



Consumer

•Furniture and reform loan, etc.

agricultural machinery, etc.

Unsecured loan



Business

Mobility

 Auto leasing and accessory services (passenger vehicles- commercial vehiclesspecialized vehicles)

Finance for industrial equipment and

Vendor Solution

- Sales Finance for construction machinery and medical equipment, etc.
- *Cross-border business development from the Netherlands to the UK and continental Europe.

Mobility

 Auto leasing and accessory services (Poland, the Netherlands, Germany, Austria, Belgium, Czech, Slovakia, Hungary)





Ratio of Europe Business to consolidated operating assets

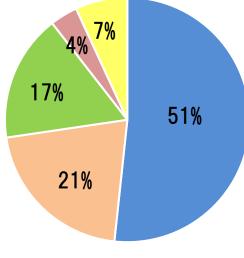
28%

F

Continental Europe

Breakdown of operating assets

- (UK)Consumer
- (UK)Business
- (UK)Mobility
- UK Continental Europe) Vendor Solution
- Continental Europe)Mobility ¥874.7 billion



As of March 31, 2020

2-4. The Americas Business **E**



SN

Canada

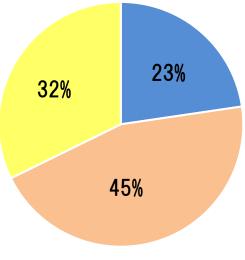
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Ratio of the Americas Business to consolidated operating assets

10%

Breakdown of operating assets

- (US)Transportation
- (US)Commercial finance
- Canada business
 - ¥312.4 billion



As of March 31, 2020

Transportation

- Small-duty and medium-duty trucks finance
- Inventory finance



Commercial finance

- Equipment leasing
- -Sales Finance for medical equipment and IT equipment, etc.
- Structured finance for Energy saving solutions



Canada business

- Truck finance
- Sales Finance for construction machinery, etc.



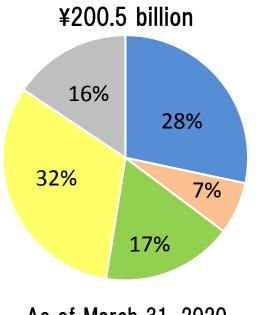
2-5. China Business

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Ratio of China Business to consolidated operating assets

Breakdown of operating assets

- (Mainland China)Public
- (Mainland China)Hospital
- Hong Kong area)Sales Finance
- (Hong Kong area) Auto finance
- Others



As of March 31, 2020

Mainland China

Hong Kong

area

Others

6%

Public

- •IT equipment and air conditioning equipment leasing, etc.
- -Investment in local partner companies

Hospital

•Medical equipment leasing, etc.

IT related equipment leasing

000

Sales finance

-Sales finance for office appliances, etc.

Auto finance

Personal auto loan, etc.



Others

-Closure businesses like large-scale factoring, syndicated loan, etc.

2-6. ASEAN Business



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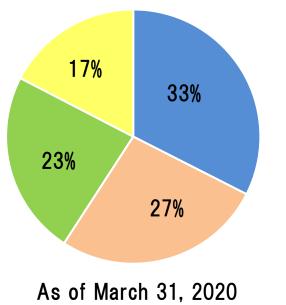
Ratio of ASEAN Business to consolidated operating assets



Breakdown of operating assets

Singapore
Malaysia
Indonesia

¥127.6 billion



Singapore

- •Finance for information equipment and office appliances, etc.
- Auto finance



Thailand

•Finance for industrial machinery, construction machinery and office appliances, etc.



Truck finance

Malaysia

- •Finance for industrial machinery and construction machinery, etc.
- Truck finance



Indonesia

- •Auto finance
- Building leasing





3. Return to Shareholders

3-1. Dividend Policy

Secure internal reserves while continuing to pay stable dividends

"Basic policy for profit distribution"

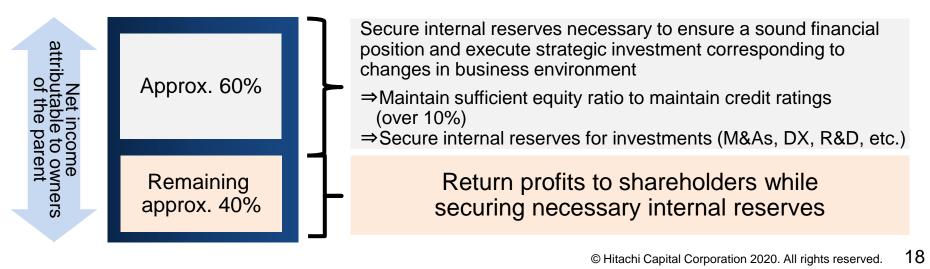
(1) Cash dividends:

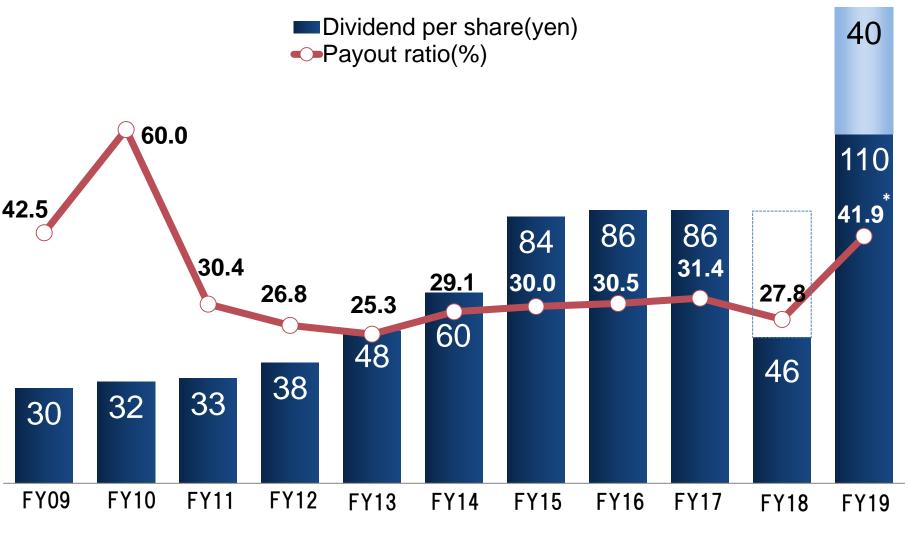
The Company will secure internal reserves necessary to ensure a sound financial position and proactively execute strategic investment corresponding to changes in business environment, in order to enhance corporate value and achieve sustainable growth. Also, we position returning profits to the shareholders as one of the most important management measures and maintain a stable distribution of dividends.

(2) Acquisition of treasury stock:

The Company acquires treasury stock as a supplementary measure to dividends in returning profit to shareholders to the extent that is in line with the dividend policy, based on the comprehensive consideration about capital needs to maintain financial position and carry out business plans and the market environment.

[Profit distribution policy in 2021 Mid-Term Management Plan]





ordinary dividend payments special dividend

* Calculated using ordinary dividend payments



4. FY2019-FY2021 Mid-Term Management Plan (Excerpt from FY2019-FY2021 Mid-Term Management Plan Announced on October 9, 2019)

4-1. Vision

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Social values creation based on SDGs

Back-casting

2021 Mid-Term Management Plan

Value Up Stage

2018 Mid-Term Management Plan

> 2nd Growth Stage

> > Management strategy toward our Vision

* CAGR: Average annual growth rate of profit before tax

Mission Social Values Creating Company

Aim at both solving social issues and achieving sustainable growth



ROE: Over 10%, ROA: ≧2% CAGR*: Around 5 to 8%

Gaining benefits

4-2. Highlights of 2021 Mid-Term Management Plan (Major Management Strategies)

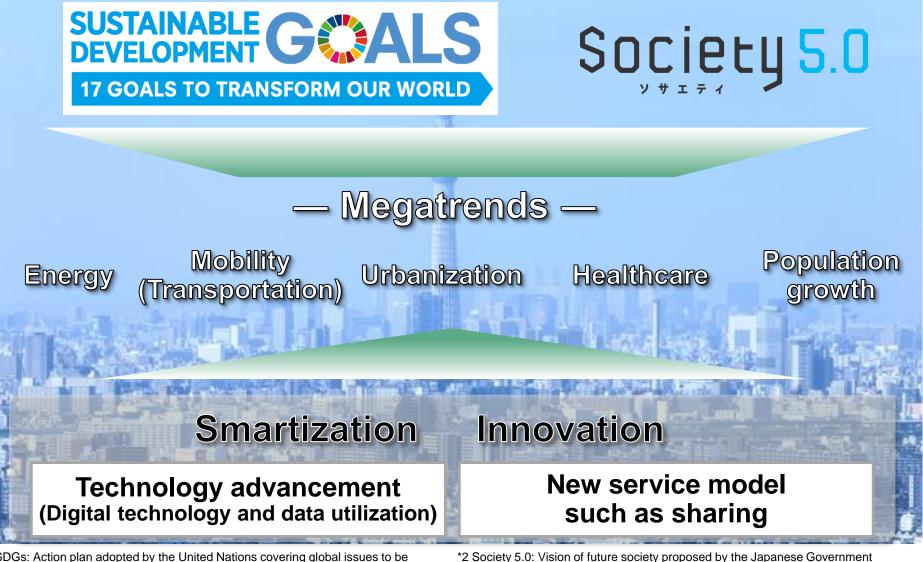
	Shift to key businesses	Shift to key businesses based on megatrends					
Business	Deepen	Further improve profitability of Japan Business: ROA $\geq 2\%$					
Strategy	regional strategy	Stable and systematic growth of Global Business					
	Increase added value	 Accelerate business model shift Focused investment of management resources on business enhancement measures 					
Management Base	Strengthen non-financial capital	 Strengthen management base to support growth Promote ESG management 					
Return to Shareholders	Enhance return to shareholders	 Increase payout ratio to around 40% Maintain a balance of return to shareholders, credit ratings, and investment for growth 					

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4–3. Megatrends

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*1 SDGs: Action plan adopted by the United Nations covering global issues to be achieved by 2030, consisting of 17 Sustainable Development Goals and 169 specific targets

A human-centered society that balances economic advancement with the resolution of social issues by a system that highly integrates cyberspace and physical space (reality space)

4-4. Key Businesses

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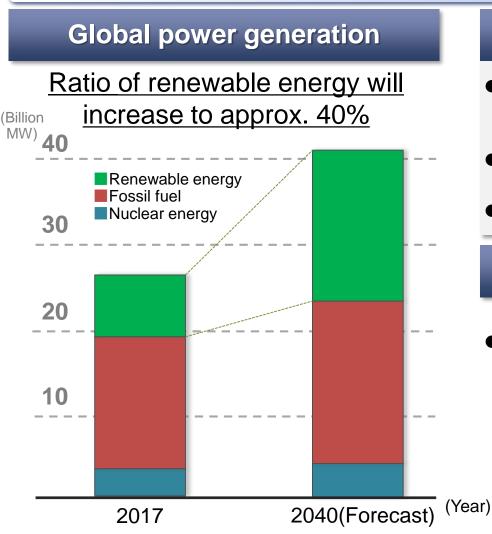




4-5. Key Businesses: Environment/Energy



Enter global market with our strengths — wind power generation and energy saving services



Source: International Energy Agency (IEA) "World Energy Outlook 2018"

Our initiatives

- Develop new businesses to shift from FIT (Self-consumption type, power supply for limited area, etc.)
- Expand the renewable energy business (Wind power, biogas, biomass, etc.)
- Accelerate global expansion

Advanced initiatives

[Japan] Resource-recycling model (biogas)

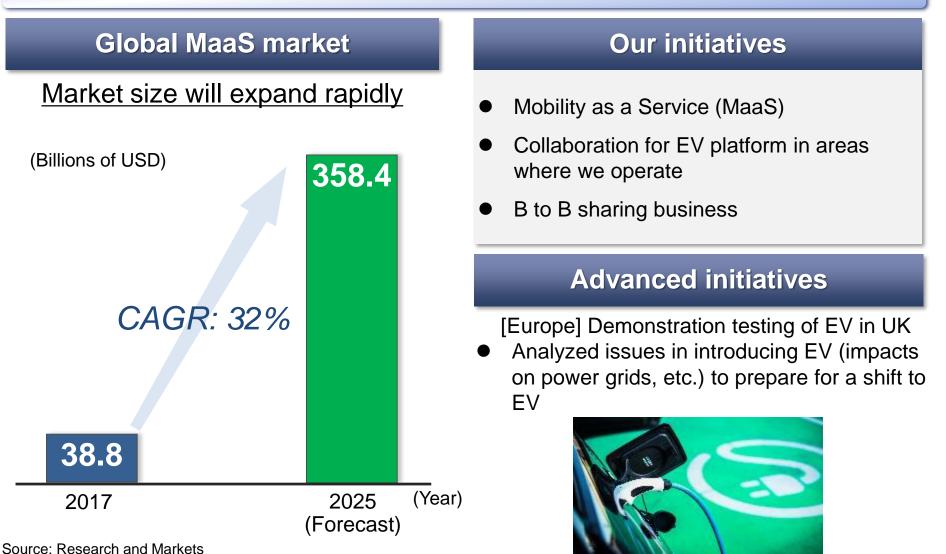
Entered into a bioenergy business using waste (e.g. residua of yam)



4-6. Key Businesses: Mobility



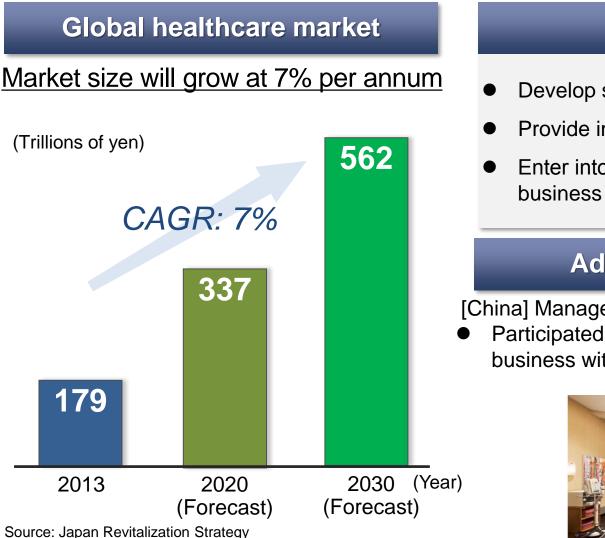
Evolve into mobility solutions by utilizing data







Strengthen solutions for realization of richer life



Our initiatives

- Develop subscription-type services
- Provide intelligent logistics
- Enter into "Infrastructure as a Service" business

Advanced initiatives

[China] Management of diagnostic imaging center

 Participated in management of the healthcare business with local partners





Strengthen competitiveness by seeking convenience for vendors

Key developments

Expanded business globally

From 1999 Hong Kong	Launched sales finance through collaboration with a multifunction copier vendor				
° °	Market share: Approx. 60%				
From 2013 Europe	Expanded regional coverage through collaboration with third-party financial institutions				
Luiope	Regional coverage: 17 countries (FY2018)				
From 2013	Acquired NBL Co., Ltd. (Consolidated vendor solution business)				
Japan	Built one of the largest network in Japan				
	E ll sociale sociality (COO				
From 2016	Full-scale entry through acquisition of CC and GTF				
US	Acquired business platform				
*Market share in Hong I	Kong: Based on our estimate (FY2018)				

US: Acquisition of a business of Creekridge Capital LLC (CC), and acquisition of Global Technology Finance. LLC (GTF)

Domestic network: For information communications equipment vendors

Future initiatives

- Enhance convenience of vendors by linking systems and data with them
- Use AI in front, middle, and back offices (including for screening) to promote manpower saving and streamlining

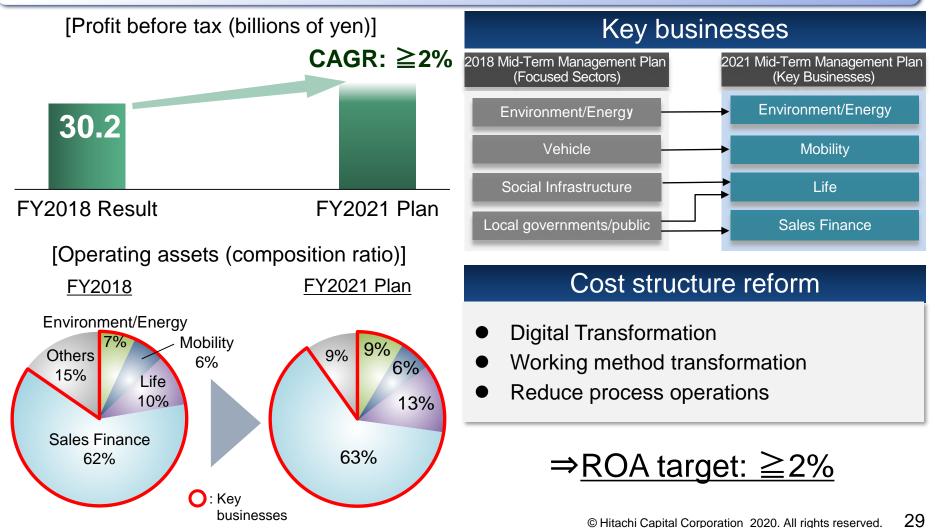
Advanced initiatives

[Japan] Improved efficiency of screening by using AI Improved convenience for vendors and operational efficiency by using Hitachi's AI



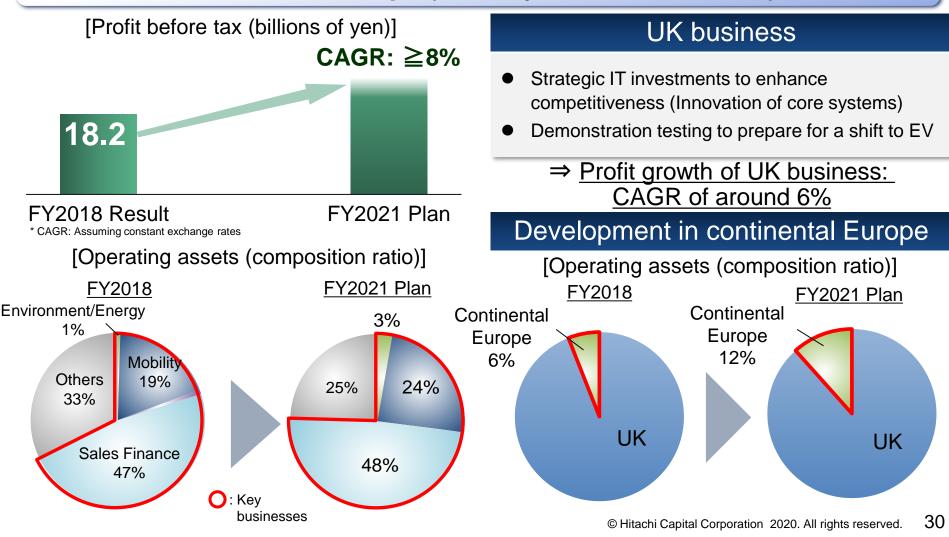
4-9. Deepen Regional Strategy: Japan Business

Aim at further improvement of profitability through continuing cost structure reform in addition to the shift to key businesses such as environment/energy and life



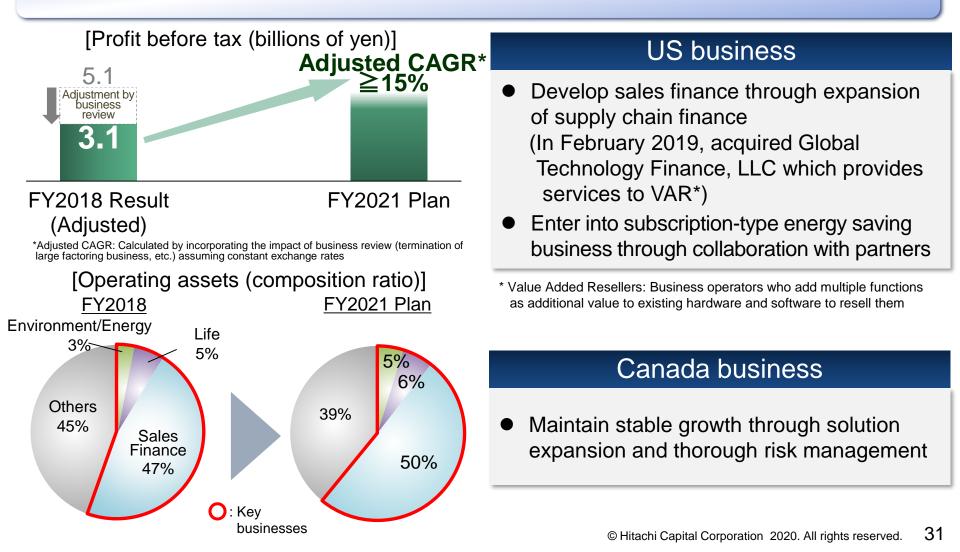
4-10. Deepen Regional Strategy: Europe Business

Pursue growth unaffected by external environment through stable growth in UK business and acceleration of the development in continental Europe (mobility and sales finance)



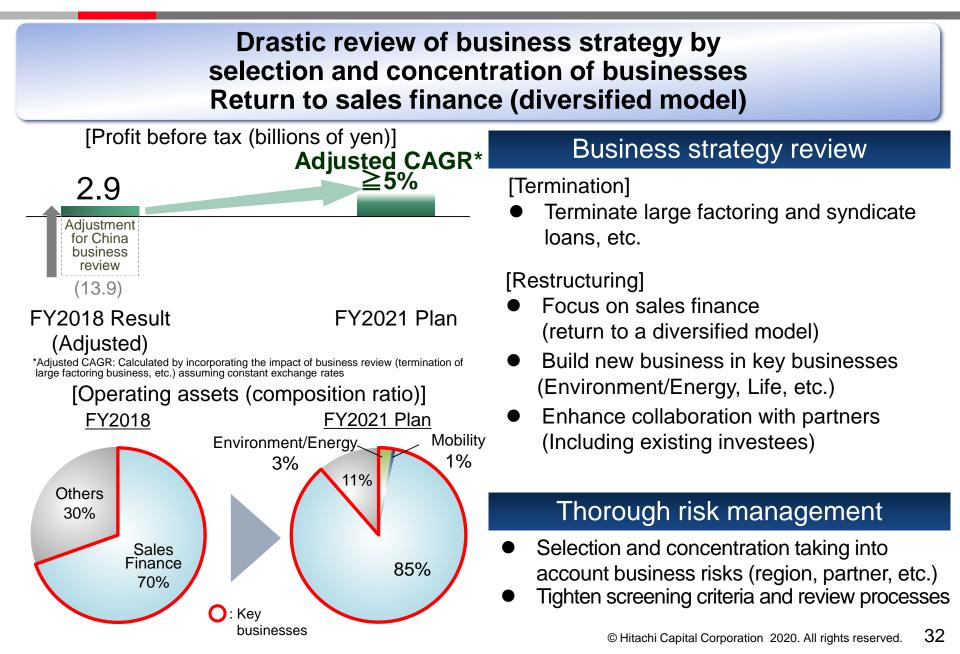


Regrowth by building new core businesses Focus on sales finance and environment/energy



4-12. Deepen Regional Strategy: China Business

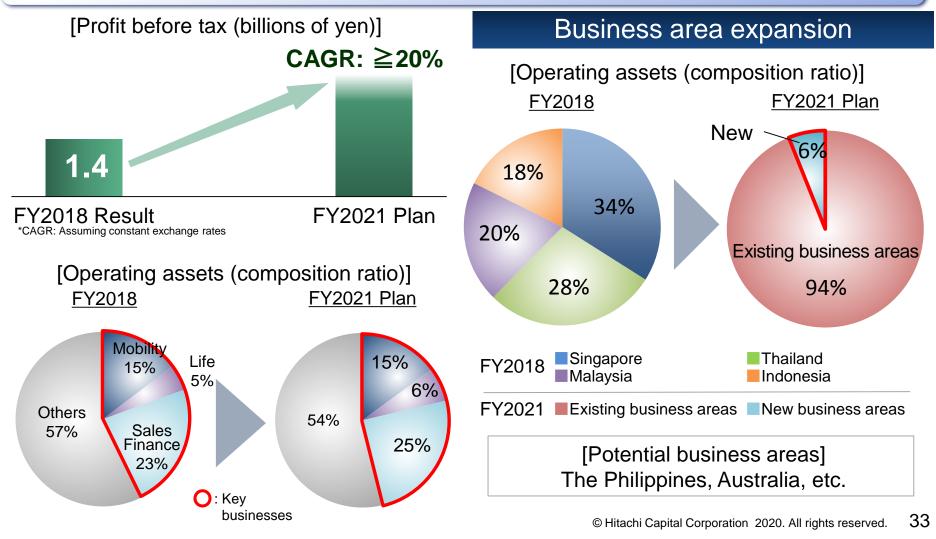




4-13. Deepen Regional Strategy: ASEAN Business

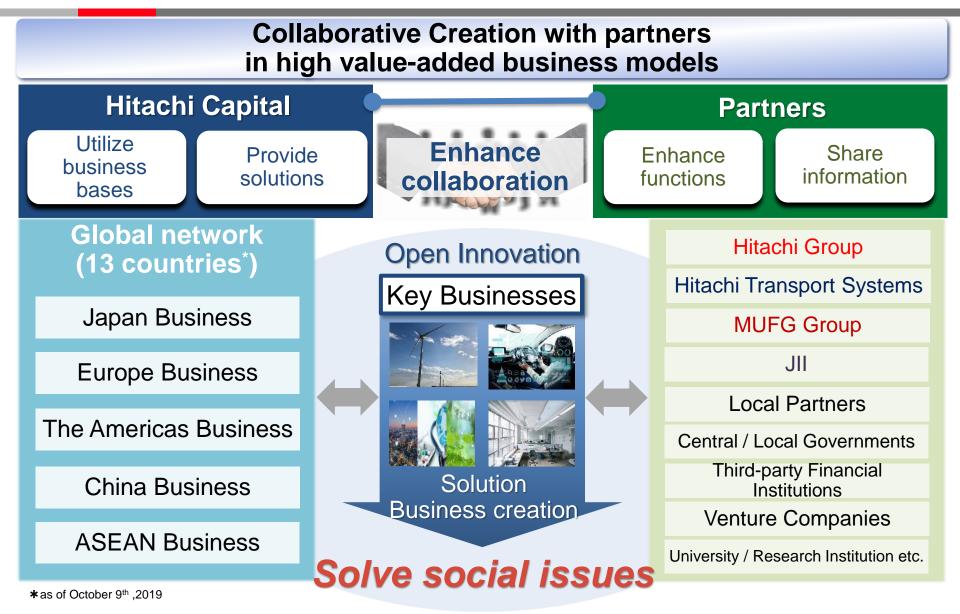


Promote expansion of business domains and areas in line with regional needs and resources of each company Seek new business opportunities in key businesses (e.g. Life)



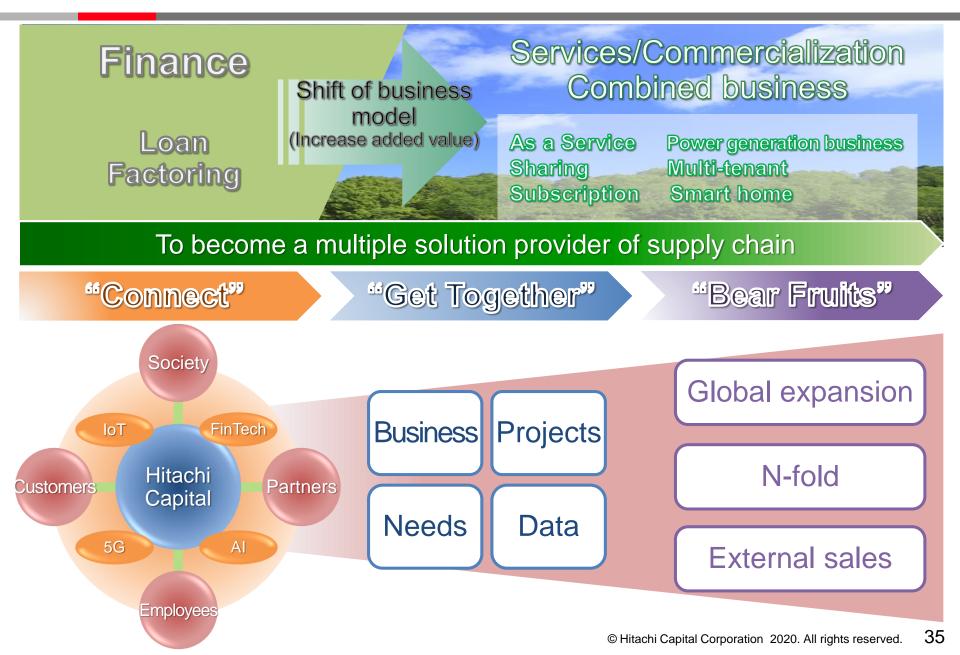
4-14. Increase Added Value: Collaboration with Partners



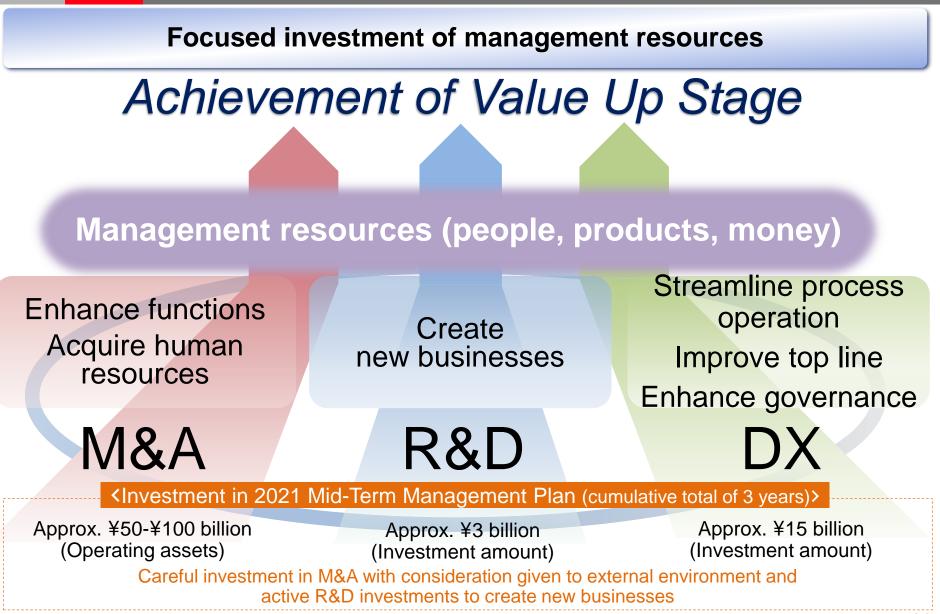


4-15. Increase Added Value: Shift of Business Model

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4-16. Increase Added Value: Business Enhancement



*DX: Digital Transformation

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4–17. Strengthen Non-Financial Capital: Management Base



Strengthen management base that supports our sustainable growth



- Enhance funding capacity for foreign currencies with diversified funding sources and methods
- Maintain solid financial base and high credit ratings
- Thorough ALM on a global basis
- Enhance resistance against cyberattacks
- Innovative business reform through DX
- Proactive IT use in front, middle, and back offices



- Provide growth opportunities suitable for individual career development
- Establish competitive compensation system

Implement Mission, Principles, and Core Values

4–18. Strengthen Non–Financial Capital: **ESG Management**



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Enhancing sustainable corporate values

Society	Governance			
Respecting employees	Fair management			
 Diversity & inclusion Create rewarding and attractive work places Promote flourish various human resources in the workplace 	 Maintain directors' independence Strengthen risk management globally in the Group Further strengthen three lines of defense* (Enhance the 2nd line, monitoring function) 			
Employee engagement	Promote information			
<mark>80%</mark> 80%	disclosure to ensure			
	management			
(Target)	transparency			
67% (FY2018)	* Three lines of defense: An approach to perform internal control by dividing an organization into three categories of (1) business operation, (2) administration, and (3) internal audit, with each category assuming one of the three roles of risk management (defense lines)			
	<section-header> Diversity & inclusion Create rewarding and attractive work places Promote flourish various human resources in the workplace Diversity & and the workplace Diversity & and the workplace </section-header>			

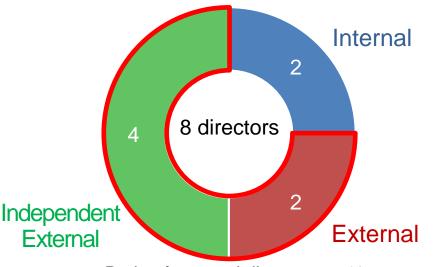
4–19. Strengthen Non-Financial Capital: Enhance Corporate Governance



Corporate Governance

Maintain independence

- External directors account for a majority of the Board
- An independent external director chairs the Board
- Protect minority shareholders' interests
- Business management ensuring interests of all shareholders



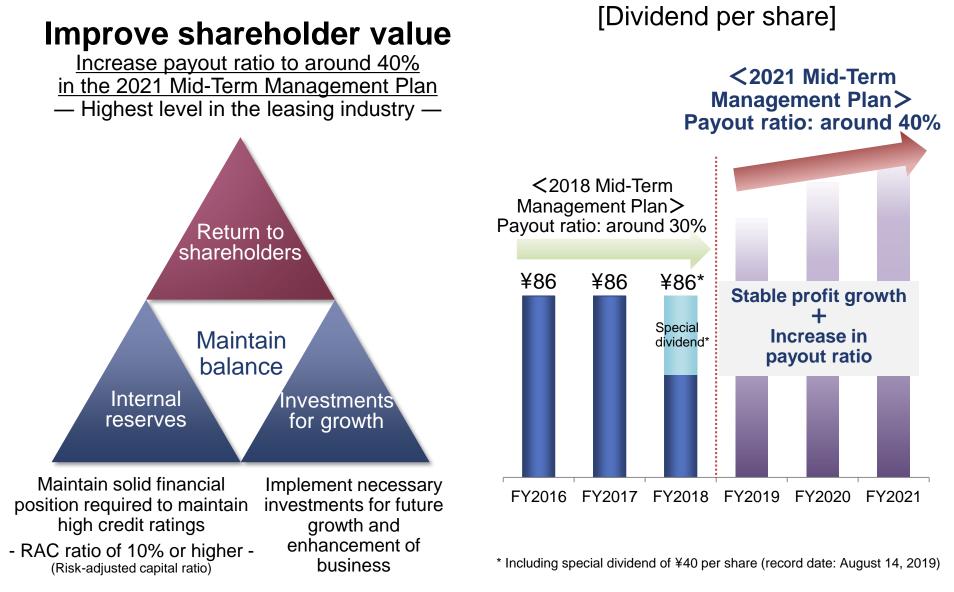
Ratio of external directors: 75% (Ratio of independent external directors: 50%)

Risk Management

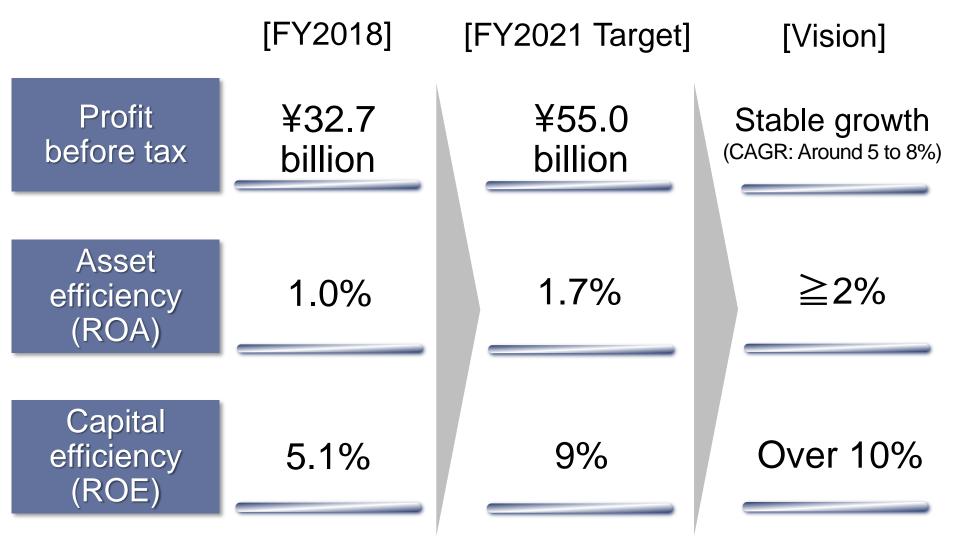
FY2018

- Inappropriate factoring deals occurred in China
- (Recorded a large amount of allowance for damages from heinous and artful frauds)
- Thorough implementation of recurrence prevention measures
- Strengthen operational risk management system and fraud risk management
- Further strengthen three lines of defense (Enhance the 2nd line, monitoring function)
- Drastic business review (Terminate large factoring and syndicate loans, etc.)

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* Exchange rate: £1 = ¥145, \$1 = ¥110 for FY2018 £1 = ¥135, \$1 = ¥108 for FY2021



5. (Reference) Financial Data

5-1. Financial highlights (BS index)

Click here to download the Excel file

VV I	IIOAD THE EXCELTIE				(m	illions of yen)
No	Consolidated Statements of Financial Position	FY2015	FY2016	FY2017	FY2018	FY2019
1	Assets					
2	Cash and cash equivalents	157,091	178,081	174,805	219,858	265,463
3	Trade and other receivables	1,358,973	1,288,511	1,385,805	1,517,882	1,279,496
4	Finance lease receivables	1,054,180	1,124,531	1,149,772	1,206,090	1,256,013
5	Other financial assets	61,601	85,834	82,275	91,653	103,494
6	Operating leased assets	341,296	393,328	470,644	503,486	544,434
7	Investments accounted for using the equity meth	20,254	33,059	33,644	36,746	37,623
8	Other property, plant and equipment	20,162	57,249	80,983	93,655	122,071
9	Other intangible assets	12,165	29,495	34,604	41,604	41,306
10	Deferred tax assets	17,950	18,479	15,225	15,167	14,292
11	Other assets	37,524	36,458	40,993	46,640	55,279
12	Total assets	3,081,201	3,245,029	3,468,756	3,772,784	3,719,474
13	Liabilities					
14	Trade and other payables	228,989	175,429	96,308	104,810	87,675
15	Borrowings and bonds	2,341,683	2,546,720	2,812,991	3,118,052	3,081,051
16	Other payables	20,492	13,580	16,034	11,510	12,638
17	Other financial liabilities	58,724	54,477	59,786	58,494	50,610
18	Income tax payable	4,494	5,186	4,280	3,867	3,435
19	Retirement and severance benefits	9,540	9,029	5,851	6,395	7,440
20	Deferred tax liabilities	1,839	2,733	3,740	4,865	5,915
21	Other liabilities	67,878	74,694	76,654	74,368	74,692
22	Total liabilities	2,733,641	2,881,851	3,075,649	3,382,365	3,323,460
23	Equity					
24	Equity attributable to owners of the parent					
25	Common stock	9,983	9,983	9,983	9,983	9,983
26	Capital surplus	45,828	45,600	45,215	45,313	45,029
27	Retained earnings	289,745	312,736	335,085	339,655	359,572
28	Accumulated other comprehensive income	4,280	(4,139)	2,907	(2,968)	(19,231)
29	Treasury stock	(14,334)	(14,335)	(14,336)	(14,425)	(14,626)
30	Total equity attributable to owners of the parent	335,503	349,844	378,855	377,557	380,728
31	Non-controlling interests	12,056	13,333	14,251	12,861	15,285
32	Total equity	347,559	363,178	393,107	390,418	396,013
33	Total liabilities and equity	3,081,201	3,245,029	3,468,756	3,772,784	3,719,474

5-2. Financial highlights (PL index)

Click here to download the Excel file

(millions of yen)

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					(initions of yen/
No	Consolidated Statements of Profit or Loss	FY2015	FY2016	FY2017	FY2018	FY2019
1	Revenues	365,354	370,860	404,124	453,253	464,020
2	Cost of sales	235,340	245,100	272,425	312,859	327,703
3	Gross profit	130,014	125,759	131,698	140,393	136,316
4	Selling, general and administrative expenses	84,783	81,902	86,274	110,997	96,442
5	Other income	82	734	723	1,023	2,078
6	Other expenses	421	345	2,987	714	856
7	Share of profits of investments accounted for using the equity method	1,775	1,787	1,135	3,001	1,430
8	Profit before tax	46,667	46,033	44,295	32,706	42,526
9	Income taxes	13,051	11,803	11,070	14,544	10,541
10	Net income	33,615	34,229	33,224	18,161	31,985
11	Net income attributable to Owners of the parent	32,694	32,926	32,057	19,363	30,693
12	Non-controlling interests	920	1,302	1,167	(1,201)	1,292
13	Earnings per share attributable to owners of the parent (basic and diluted)	279.71 yen	281.69 yen	274.26 yen	165.69 yen	262.67 yen
14	Volume of business	2,290,156	2,334,252	2,509,327	2,745,094	2,186,490
15	Operating assets	2,947,146	2,994,489	3,179,135	3,392,878	3,185,326
16	Capital adequacy ratio*	10.9%	10.8%	10.9%	10.0%	10.2%
17	ROE	9.9%	9.6%	8.8%	5.1%	8.1%
18	ROA	1.6%	1.5%	1.4%	1.0%	1.3%
19	OHR	59.9%	60.7%	60.9%	59.0%	61.9%

* Ratio of equity attributable to owners of the parent

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										(mill	ions of yen)
Japan Business	FY2015	FY2016	FY2017	FY2018	FY2019	The Americas Business	FY2015	FY2016	FY2017	FY2018	FY2019
Volume of business	1,204,565	1,081,481	1,046,650	993,506	1,028,643	Volume of business	234,210	465,491	533,212	721,770	332,590
Gross profit(*1)	61,480	61,115	62,270	62,857	62,422	Gross profit	10,348	12,769	14,440	16,385	15,492
Profit before tax(*1)	23,160	24,657	23,903	30,265	26,565	Profit before tax	3,534	4,343	3,701	5,100	3,212
Operating assets	1,680,213	1,644,013	1,623,024	1,624,893	1,669,842	Operating assets	231,374	304,183	333,702	426,127	312,498
ROA	1.3%	1.5%	1.5%	1.9%	1.6%	ROA(*2)	1.7%	1.7%	1.1%	1.3%	0.9%
Global Business	FY2015	FY2016	FY2017	FY2018	FY2019	China Business	FY2015	FY2016	FY2017	FY2018	FY2019
Volume of business	1,085,591	1,252,771	1,462,677	1,751,588	1,157,847	Volume of business	236,482	207,756	235,416	251,027	86,141
Gross profit(*1)	68,191	63,402	68,681	76,633	72,892	Gross profit	11,799	10,422	9,843	9,288	4,802
Profit before tax(*1)	28,372	27,850	29,284	10,950	24,405	Profit before tax	7,193	7,429	7,677	(13,895)	1,956
Operating assets	1,266,933	1,350,475	1,556,110	1,767,985	1,515,483	Operating assets	309,083	328,897	325,136	312,594	200,541
ROA(*2)	2.2%	2.2%	2.0%	0.6%	1.5%	ROA(*2)	2.3%	2.4%	2.3%	(4.4%)	0.8%
Europe Business	FY2015	FY2016	FY2017	FY2018	FY2019	ASEAN Business	FY2015	FY2016	FY2017	FY2018	FY2019
Volume of business	528,447	490,826	592,343	662,687	651,404	Volume of business	86,451	88,696	101,704	116,103	87,711
Gross profit	40,556	35,220	38,384	44,539	45,995	Gross profit	5,486	4,991	6,012	6,419	6,601
Profit before tax	17,398	15,842	16,907	18,251	18,533	Profit before tax	245	235	998	1,493	702
Operating assets	613,822	593,770	763,903	879,725	874,787	Operating assets	112,652	123,623	133,368	149,537	127,655
ROA(*2)	2.7%	2.8%	2.5%	2.2%	2.1%	ROA(*2)	0.2%	0.2%	0.7%	1.1%	0.5%

(*1)Adjustments (company-wide expense) are not allocated. (*2)Local currency basis

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Note:

This document contains forward - looking statements with respect to future results, performance and achievements that are subject to risk and uncertainties and reflect management's views and assumptions formed using information available at the time. Accordingly, forecasts may differ from actual results due to a variety of factors.