

# **Quality Policy**

## **Basic Philosophy**

Mitsubishi HC Capital Inc. shall aim to satisfy stakeholders by providing high-quality products and services that meet customer needs.

## **Quality Action Guidelines**

1. We will set goals to improve the quality of our products and services.
2. We will reflect the opinions of our stakeholders in our products and services.
3. We will conduct inspections to maintain the quality of our products and services.
4. We will correct nonconforming products and services and prevent their occurrence.
5. We will work on continuous improvement to maintain the quality of our products and services.

Established: April 1, 2021

Revised: May 18, 2022